



Collision Position Statement

October, 2025

Air Condensers

Ford vehicle air condensers are an integral part of the air conditioning system. The air condenser's primary role is to convert refrigerant gas into a liquid state. Ford only recommends using Ford genuine condensers sourced from an authorised Australian Ford dealer.

Using non-genuine condensers may cause a reduction in performance of the air conditioning system, leading to warm air from cabin vents, refrigerant leaks and subsequent health impacts for vehicle occupants.

Key Considerations

- Ford Motor Company air condensers have been designed and manufactured to meet Ford specifications and perform to manufacturer standards
- Using non-genuine condensers may cause warm air from cabin vents, refrigerant leaks; adversely affect overall performance of air conditioning system
- Ford Motor Company does not recommend using recycled, refurbished air condensers, or air condensers sourced from any alternative supply channels
- For these reasons, Ford Motor Company only endorses new Genuine Ford Air Condensers, sourced from an authorised Australian Ford dealer

Ford has validated Genuine Ford Parts through extensive testing by Ford Motor Company engineers to return Australian market vehicles to the intended level of form, function, performance and safety.

Ford Motor Company engineers have designed air condensers based on safety performance and reliability. Using non genuine, aftermarket used, or parallel components may adversely affect the air conditioning system.

Ford considers that vehicle owners and repairers are best protected by conducting quality repairs using Manufacturer's repair methods and new Genuine Ford Parts sourced from an authorised Australian Ford dealer.

Ford Motor Company authorises reproduction in connection with the service or repair of Ford vehicles.